



QUALITY POLICY STATEMENT.

Management and staff at GenAir Ltd are dedicated to the principle of never ending improvements in product and service quality, reliability & customer service excellence.

Our mission is to be recognised as the industry leader for the hire of compressed air and alternative drying solutions, mobile power generation and lighting systems.

Our principal aim is to always supply to our customer's first class quality, reliable products with unrivalled levels of customer service that conform exactly to stated, agreed specifications, order requirements and any other underpinning relevant statutory or regulatory requirements.

The establishment of our QUENSH system is therefore the foundation to establish a company culture committed to continual improvement.

Our QUENSH system is based on the requirements of BS EN ISO 9001, BS EN ISO 14001 & BS EN ISO 45001 and the company is fully committed to fulfilling these and other pertinent agreed requirements. The system has been developed to enable full integration of in-house, product, industry best practice and client specific requirements.

Our QUENSH system provides a risk based approach to thinking, managing opportunities and mitigation of risks, including the elimination of product / service quality defects or other potential quality and environmental issues at the earliest stage possible. This in turn improves the overall efficiency of the organisation and supports with the achievement of the established quality and environmental objectives and customer satisfaction.

The Directors will demonstrate leadership and commitment through the implementation of the QUENSH system, including the formulation, monitoring and measurement of QUENSH objectives.

This policy will be communicated to all staff and any necessary stakeholders and interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via GenAir web site: <https://compressor-rental.co.uk/why-genair/our-accreditations/>

The Directors will review this policy and formulate QUENSH objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

A handwritten signature in black ink, appearing to read "Ben Robinson".

Ben Robinson

Managing Director

**Reviewed for effectiveness during Management Review 15th
October 2026 with no Changes.**